



Der
Rechnungshof

Dampfschiffstraße 2
1031 Wien
Postfach 240

Tel +43 (1) 711 71 - 0
Fax +43 (1) 712 94 25
office@rechnungshof.gv.at

Peering Point Betriebs GmbH

Lead

In 2004 the Peering Point Betriebs GmbH was established to provide an effective and secure IT network for the operation of the e-card (a smart card which replaced health insurance vouchers in the course of the introduction of the electronic administration system) and other services in health care. Since its foundation the company has suffered losses. Net losses were covered by the two owners – the Main Association of Austrian Social Insurance Institutions and the Austrian Medical Chamber – to 50 % each, and since 2011 in a proportion of 60 to 40. The Main Association failed to give an objective justification for the amount of service charges paid by the Main Association and the allocation of losses.

Revenue from so-called value-added services (e.g. transfer of diagnostic findings) did not provide for a contribution margin sufficient enough for a positive result. A concept to ensure a better use of the IT network by value-added services and measures to reduce expenditure was lacking.

Operational safety of the network was high: Since 2005 no unplanned operational interruptions have occurred in the area of responsibility of the Peering Point Betriebs GmbH.